

UC DAVIS

Case Managers

UC Davis Case Managers are non-clinical professionals who gather information, connect distressed students with campus and community resources, and assist with arrangements to help the student continue on the road to success.



*Helping Aggies in Need
Helping Aggies Succeed*

**Located in the Office of Student Support
and Judicial Affairs (OSSJA)**

Visit: 3200 Dutton Hall

Call: (530) 752-1128

Email: aggiecare@ucdavis.edu

Submit an online report: ossja.ucdavis.edu

Whether you are an instructor,
staff member, parent, student,
or other individual--

ANYONE can contact UC Davis
Case Management when there is
concern about a student.

UC Davis Case Managers

Helping Aggies in Need. Helping Aggies Succeed.

Case Managers serve as a link to ensure coordinated assistance for students experiencing difficulties. Case Managers can also help problem solve situations involving distressed students, and provide feedback to involved parties as needed.

"I just wanted to let you know that I really appreciate your help. It's nice to get some support during this stressful time, and it means quite a lot to me."

Third-Year Engineering Student

"We are very lucky to have your support as we help our students with the myriad issues they face."

Assistant Dean

"I wanted to thank you again for your help with my son. He has really improved."

UC Davis Parent

In addition to helping UC Davis students who may be experiencing difficulties, Case Managers also:

- Coordinate the Students of Concern Response Team (SCRT). The SCRT is an interdisciplinary team of professionals that address situations involving students with serious risk of harm to self or others.
- Conduct presentations and support other programming to inform students, faculty, and staff about distress and behavioral issues associated with students of concern.
- Help develop effective University policies to promote student well-being.

When to contact Case Management

Contact Case Management when you first notice a student having difficulty with life issues involving relationships, academics, conduct, family demands, or mental health and emotional well-being.

Although it may be challenging to determine when a student is experiencing significant issues, it is better to err on the side of caution and contact Case Management for advice/consultation.