## EMERGENCY

**UC Davis Police**  
911 or 530-752-1230  
- Clear and imminent danger, life-threatening situations  
- Personal safety concerns

## NON-EMERGENCY

### For Distressing Students

**Office for Student Support & Judicial Affairs (OSSJA)**  
530-752-1128  
**Student Conduct:**  
sja@ucdavis.edu  
**Student Support/Case Management:**  
aggiecare@ucdavis.edu

Examples:  
- Disruptive behavior  
- Violating boundaries  
- Intimidating or threatening behavior  
- Expressing thoughts of harm

### For Students Experiencing Distress

**Student Health & Counseling Services (SHCS)**  
530-752-2349  
- **Urgent care services** at Student Health & Wellness Center  
- **Non-Urgent** mental health services by appointment at North Hall

**UC Davis Just in Case**  
shcs.ucdavis.edu/justincase/  
Mobile website

Examples:  
- Signs of depression or anxiety  
- Recent trauma  
- Deteriorating academic performance  
- Writing/talking about wanting to harm oneself or others

Provides information on:  
- Signs of distress  
- Tools to help a friend in need  
- Accessing campus resources

Consultation with both SJA and SHCS may be best when responding to a student of concern. This ensures comprehensive care for the student.

### RESOURCES

#### 24 Hour/After Hours

- **SHCS After Hours Counseling**  
  530-752-2349  
- **Center for Advocacy Resources & Education (CARE)**  
  Emergency On-call Advocate  
  866-515-0155

- **Suicide Prevention (24-hour crisis lines):**  
  - Davis  
  530-756-5000  
  - *National Suicide Prevention Lifeline*  
  1-800-273-TALK (8255)

- **Sutter-Davis Hospital**  
  530-756-6440  
- **Woodland Memorial Hospital**  
  530-662-3961

#### For Students

- **Center for Advocacy Resources & Education (CARE)**  
  530-752-3299  
- **The Mind Spa**  
  530-752-2790  
- **Harassment & Discrimination Assistance Program (HDAPP)**  
  Anonymous Call Line  
  530-752-2255  
- **Student Health and Wellness Center (SHWC)**  
  530-752-2300  
- **UC Davis Safe Rides**  
  530-752-2677  
- **UC Davis Police (non-emergency)**  
  530-752-1727

#### For Faculty/Staff

- **Academic and Staff Assistance Program (ASAP)**  
  530-752-2727  
- **Workplace Violence Prevention Information**  
  530-747-3854

#### In the Community

- **Davis City Police**  
  530-747-5400  
- **Empower Yolo (resources and 24 hour crisis line)**  
  530-662-1133
Guidelines for Responding to Students of Concern

Be Proactive: Engage students early on, looking for signs of distress and setting limits on disruptive behavior.

Safety First: The welfare of the student and the campus community is the top priority when a student displays a potential of harm to oneself or others. Do not hesitate to call for help.

Listen Sensitively and Carefully: Use a non-confrontational approach and a calm voice. Avoid judgment. Express your concern and your desire to help.

Be Direct: Don’t be afraid to ask students directly if they are under the influence of alcohol or drugs, feeling confused, or having thoughts of harming themselves or others.

Follow Through: Connect the student to the resources that will help them. Be open to calling these resources ahead of time or walking the student to them.

Consultation and Documentation: Always consult with campus partners: a department chair, supervisor, SJA, SHCS. Document your interaction with a student of concern. You are never alone in assisting students of concern.

Self Care: Supporting our students can take an emotional toll. Feel welcome to reach out for your own support through the Academic & Staff Assistance Program (530) 752-2727

What about Privacy Laws and Confidentiality?

• Information that the University maintains about a student is considered the student's educational record.

• In general, a student's educational record cannot be released to third parties outside of the University without the student's written consent.

• Information can be shared with others at the University who have a legitimate educational interest. This includes the Police, Counseling Services, Office for Student Support & Judicial Affairs (OSSJA), Care Management, and others. If in doubt, contact OSSJA or campus legal counsel for guidance.

• Sharing information within the University is critical. Not sharing information about a student of concern could lead to tragic consequences as well as a judgment that the University failed to do its part.

ADDITIONAL RESOURCES

For Students

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<thead>
<tr>
<th>Service</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Alcohol, Tobacco &amp; Other Drugs Intervention Services (ATOD)</td>
<td>530-752-6334</td>
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<tr>
<td>Cross Cultural Center (CCC)</td>
<td>530-752-4287</td>
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<tr>
<td>Educational Opportunity Program (EOP)</td>
<td>530-752-9366</td>
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<tr>
<td>Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual  Resource Center (LGBTQIA RC)</td>
<td>530-752-2452</td>
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<tr>
<td>Student Disability Center (SDC)</td>
<td>530-752-3184</td>
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<tr>
<td>Student Recruitment &amp; Retention Center (SRRC)</td>
<td>530-754-6836</td>
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<tr>
<td>Transfer Reentry Veterans Center</td>
<td>Transfer - 530-752-2200</td>
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<td>Veterans - 530-752-2020</td>
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<tr>
<td>Women’s Resources &amp; Research Center (WRRC)</td>
<td>530-752-3372</td>
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